



abbey fuelcards

The **ABBEY FASTFUEL** card
for **SERVICE SAVINGS** and **SECURITY**



for **SERVICE SAVINGS** and **SECURITY**

The **ABBEY FASTFUEL** card

The **ONLY** discount card with a nationwide fixed rate for diesel **AND** for petrol*



For vans, HGVs and cars...petrol and diesel...from the UK's largest discounted fuel network. However many vehicles you regularly have on the road – two, twenty-two, or more – your business can save costs, time and hassle now.

There are no complicated conditions or compromises. The **abbey fastfuel** card simply puts you firmly in control of all your fuel costs.

LOW PRICES fixed weekly at 1400 sites UK-wide

Each week, you'll know exactly what price you'll be paying for every litre of fuel – *wherever your drivers are operating in the UK*. That price will always be extremely competitive.



abbey fastfuel cards are valid at Texaco and UK Fuels service stations throughout the UK mainland and Northern Ireland.

That's 1400 refuelling sites across the country: on major trunk routes and in local urban areas. A special Site Directory tells your drivers which sites are covered and their locations. And you can be sure they'll never be very far from fuel that can be purchased using their **abbey fastfuel** card.

EASY administration – the way you want it

It couldn't be easier. A weekly invoice by post or email. Full details of each transaction for each card listed – or by driver or by vehicle. With mileage recorded if you wish. **YOU DECIDE**. Then automatic payment via Direct Debit 14 days later – which means up to 21 days free credit!

FREE: VALUABLE management information – the way you want it

As well as easy monitoring of actual fuel purchases, you can request all the management reports you need. Driver or vehicle analyses, for example. Set-up to be routinely issued – or by special request at any time, you decide.

It's all backed by the highest standard of Customer Service you could wish for. To give you the control, security and Peace of Mind you want.

How a few minutes **NOW**, can mean **£000's** for your Company

It takes just a few minutes to complete the application form. In that time, you'll effectively have secured £'000s in saved costs – and added profits – for the future!

AND YOU START SAVING IMMEDIATELY!

*Accurate at time of print
Discounted diesel only
at UK Fuels sites



for **SERVICE SAVINGS** and **SECURITY**



The **FLEXIBLE ADVANTAGE** can be **YOURS**

Look how **MANY** ways you
can benefit when you sign up
for the card

SAVINGS on fuel costs

- Competitive prices for fuel fixed weekly – this includes both diesel and petrol

Extra **SECURITY**

- No need for drivers to carry cash
- Easy, instant 'switch-off' of individual cards when you request it

Complete **FLEXIBILITY**

- No minimum usage required
- ALL cards personalised to your Company
- Applicable at 1400 Texaco and UK Fuels sites in the UK
- YOU DECIDE whether each card carries driver name and/or vehicle registration

Excellent, efficient **SERVICE**

- Lost cards replaced or extra cards issued within 7 days
- Dedicated account manager
- Comprehensive Site Directory issued with each card

SAVING time and hassle

- Simple administration
- Single weekly invoice with all transactions itemised
- Payable by Direct Debit 14 days after date of invoice
- Up to 21 days free credit

NO SUPPLEMENTARY CHARGES applied

- No deposit or joining fee
- No extra service charges – just a standard 50p per card per month
- Free management reports on request
- YOU DECIDE which analyses you need – and when – including:
 - by vehicle, including mileage/fuel consumption
 - by driver
 - by card



abbey fastfuel card APPLICATION FORM

Please print details in block capitals and return both Part A and B by post

COMPANY DETAILS

A

Company Name _____
 Trading Name (if different) _____
 Address _____
 _____ Postcode _____
 Telephone _____
 Fax _____
 Business activity _____
 Number of years trading _____
 Contact name _____
 Position _____
 Mobile _____
 E-mail _____
 Sole trader Partnership Limited Company

If Limited company, please supply

Company registration number _____
 VAT registration number _____

If Sole Trader, please provide previous address

Name _____
 Address _____
 _____ Postcode _____
 Year from _____ to _____

PLEASE PROVIDE A TRADE REFERENCE

Name _____
 Company _____
 Address _____
 _____ Postcode _____
 Name of factoring company (if you factor your debts) _____

CARD DETAILS

Company name to appear on card(s) (max 20 characters)
 □

Your cards can also have driver details, vehicle details, or both. Please specify. Please note the monthly card fee of 50 pence (subject to VAT) per card.

Vehicle registration	Driver name (max 26 characters)
_____	_____
_____	_____
_____	_____

If more space is required please attach a separate sheet

Number of 'spare' cards required _____
 These will be embossed with your company name only

CREDIT REQUESTED

Estimated monthly spend including VAT £ _____
 I understand that the acceptance of this application will result in a contract upon the standard terms and conditions of Abbey Fuelcards Ltd. The information which you provide may be disclosed to a licensed credit reference agency which will retain a record of the search.

Signature _____ Date _____

AUTHORITY FOR BANK REFERENCE

B

To: The Manager _____
 _____ Bank/Building Society
 Address _____

 Postcode _____
 Account Name _____
 Account Number
 □ □ □ □ □ □ □ □ □ □
 Sort Code
 □ □ □ □ □ □

I/We authorise you to provide Abbey Fuelcards Ltd with a reference on the above account at any time in the future until I/we revoke this permission in writing

Signature(s) _____
 Name _____
 Position _____ Date _____

Instruction to your Bank or Building Society to pay by Direct Debit 

Please fill in the form and send to: Abbey Fuelcards Ltd, Springs Road, Warrage (OX12 7DB)
 Name and full postal address of your Bank or Building Society

To: The Manager _____ Bank/Building Society
 Address _____
 _____ Postcode _____

Originator's Identification Number
 4 1 1 1 6 7

Reference _____

Instruction to your Bank or Building Society
 Please pay Abbey Fuelcards Ltd (Direct Debits) from the account detailed in this instruction subject to the safeguards covered by the Direct Debit Guarantee. I understand that this instruction may remain with Abbey Fuelcards Ltd and, if so, it will be passed electronically to my Bank/Building Society.

Name(s) of Account Holder(s) _____
 Branch Sort Code _____
 Bank/Building Society account number _____

Signature(s) _____
 Date _____

Banks and Building Societies may not accept Direct Debit instructions for some types of account **DD15**

Apply **TODAY** to obtain **SERVICE SAVINGS and SECURITY**

Five easy steps to complete fuelling Peace of Mind

1

Detach and complete the Application form overleaf – including the Direct Debit Mandate which must be completed

2

Detach and retain the Direct Debit Guarantee for your records and future reference

3

Place your Application in the envelope provided with this leaflet

4

Then post it (NO STAMP REQUIRED) to:
Abbey Fuelcards Limited
Abbey House, Stirlings Road
Wantage OX12 7BR

5

Leave the rest to us

We'll quickly process your application. On acceptance, your personalised abbey fastfuel cards will be created and despatched. *(Please allow up to 14 days for receipt of cards and driver packs, including site directories.)*

The fixed weekly price will be advised to you by fax or email each Friday – and be applicable for 7 days from midnight each Saturday.

**and enjoy ALL
the savings!**

TERMS AND CONDITIONS

The following Terms and Conditions govern the use of UK Fuels/Texaco Fastfuel Cards issued by Abbey Fuelcards Ltd.

1. DEFINITIONS

In these Terms and Conditions the following words, terms or expressions shall have the following meanings:-

• **"Abbey Fuelcards"** means Abbey Fuelcards Ltd, Abbey House, Stirlings Road, Wantage, Oxon OX12 7BB.

• **"Agreement"** means any agreement with a Principal Cardholder incorporating these Terms and Conditions as the same may be amended from time to time.

• **"Application"** means the application form and any related documentation completed and/or signed by or on behalf of the Principal Cardholder relating to the provision and use of Cards.

• **"Authorised Cardholder"** means a person to whom the Principal Cardholder has provided a Card and who is authorised by the Principal Cardholder to use a Card.

• **"Card"** means all cards issued to the Principal Cardholder by Abbey Fuelcards.

• **"Card Charges"** means the fees or other charges agreed in the Application, any other reasonable charges notified by Abbey Fuelcards from time to time for the supply of copies of Sales Vouchers and additional copies of reports, analyses or statements.

• **"Cardholder"** means the Principal Cardholder and, where applicable, any Authorised Cardholder.

• **"Driver Card"** means a Card designated for use with any vehicle by the Authorised Cardholder named on the Card.

• **"Financial Limit"** means the maximum amount expressed in money terms which Abbey Fuelcards may from time to time specify to a Cardholder as being the limit of purchases of Supplies on credit that may be made from time to time with any Card.

• **"Fixed Price"** means the price notified to the Cardholder by Abbey Fuelcards on a weekly basis or on any other basis Abbey Fuelcards sets as a result of market conditions.

• **"Full Pump Price"** means the price as shown on the pump or other point of sale material in force at the time of the transaction.

• **"PIN"** means Personal Identification Number which may be issued for use with a Card.

• **"Principal Cardholder"** means the partnership, firm, body, corporate or other person to which Cards are issued.

• **"Sales Voucher"** means a voucher (manually or electronically produced) recording a Card transaction.

• **"Site"** means an authorized site which appears in the Fast Fuel Card directory as such directory may be varied from time to time and "Sites" means any one or more of the said network of Sites.

• **"Spare Card"** means a Card designated for use with any vehicle by any Authorised Cardholder.

• **"Spend"** means the amount requested by the Principal Cardholder (including VAT) detailed in the "Credit Requested" section of the Application.

• **"Supplies"** means any goods or services available in connection with a Card as may be available from time to time and as requested in the Application.

• **"Vehicle Card"** means a Card designated for use with a vehicle identified on the Card by any Authorised Cardholder.

2. ACCEPTANCE OF TERMS AND CONDITIONS

Signature of and/or use of a Card by the Principal Cardholder or an Authorised Cardholder constitutes acceptance of these Terms and Conditions.

3. CARD ISSUE

3.1 Cards remain the property of Abbey Fuelcards at all times and shall be returned by the Principal Cardholder promptly at Abbey Fuelcards' request. Abbey Fuelcards shall have the right to collect the Card.

3.2 The Principal Cardholder shall be liable for the use of any Card by the Principal Cardholder or any Authorised Cardholder prior to the return of a Card in accordance with condition 12.

3.3 The Authorised Cardholder shall be deemed to have been given authority to use the Card as a duly authorised representative of the Principal Cardholder and the Principal Cardholder shall ensure that the Authorised Cardholder complies with all these Terms and Conditions.

3.4 Abbey Fuelcards will issue to the Principal Cardholder the types of Card requested on the Application.

3.5 In relation to Spare Cards and notwithstanding any other provision of these Terms and Conditions, the Principal Cardholder shall be liable in respect of any/all transactions made with Spare Cards notwithstanding that they may be or may have been reported lost or stolen.

3.6 The Principal Cardholder will indemnify and keep Abbey Fuelcards indemnified in respect of and in relation to all costs claims and demands arising out of or in connection with the use of Spare Cards.

3.7 The issue of all Cards shall be at the absolute discretion of Abbey Fuelcards.

4. CARD USE

4.1 A Card shall not be valid unless the signature strip on the reverse of the Card has been completed in accordance with the instructions issued by Abbey Fuelcards from time to time.

4.2 A Card may only be used:

(i) if it is a current Card which has not expired or been cancelled;

(ii) by an Authorised Cardholder to obtain Supplies from a Site which accepts the Card;

(iii) to obtain Supplies of a specified nature depending on whether or not there is a restriction relating to Supplies on the Card or in the Application;

(iv) to obtain Supplies up to the maximum value per transaction as specified by Abbey Fuelcards from time to time;

(v) if the Card has not been reported lost or stolen;

(vi) if the Principal Cardholder or the Authorised Cardholder presents or shows the Card to the Site prior to the purchase of Supplies;

4.3 When using a Card to obtain Supplies, the Principal Cardholder acknowledges that:

(i) where such Supplies are made in the United Kingdom, such Supplies will be purchased from Abbey Fuelcards through the agency of the relevant Site.

4.4 It is the obligation of the Principal Cardholder or Authorised Cardholder to collect and retain the Sales Voucher issued at the time Supplies are purchased.

4.5 Whenever making purchases the Principal Cardholder and any Authorised Cardholder shall comply with these Terms and Conditions and all procedural requirements of the Outlet in respect of the relevant Card transaction and shall ensure that the Card is only used in accordance with condition 4.2.

4.6 If any procedural requirements are not complied with or the Card is used other than in accordance with these Terms and Conditions, the Principal Cardholder shall nevertheless remain liable to pay Abbey Fuelcards for all amounts due to Abbey Fuelcards under the relevant Card transaction.

4.7 Cards that identify vehicles are issued to the Principal Cardholder as a management information tool to be used correctly by the Principal and

Authorised Cardholders. Such Cards do not provide additional security. The Principal Cardholder shall be liable to pay Abbey Fuelcards for all amounts due to Abbey Fuelcards under the relevant Card transaction, including where the transaction is in respect of a vehicle other than that identified on the Card.

4.8 Except where expressly agreed in writing by Abbey Fuelcards with the Cardholder, Supplies drawn against any Card issued to the Cardholder shall not be used by the Cardholder for any purpose other than as a fuel or lubricant (as appropriate) in the Cardholders own or contracted vehicles and shall not be resold or otherwise disposed of to any other person.

5. PIN

5.1 The Principal Cardholder and the Authorised Cardholder shall use the PIN if so required by a Site.

5.2 The PIN shall only be used by the Principal Cardholder and Authorised Cardholder to whom it is supplied and shall not be disclosed directly or indirectly to any other person.

5.3 The PIN shall not be written on any Card or Sales Voucher or on anything kept with the Card.

5.4 If the PIN is disclosed to an unauthorized person the Principle Cardholder must notify Abbey Fuelcards immediately.

5.5 The PIN is only available for use at some Sites on the network and therefore offers only limited security.

6. SECURITY AND CREDIT LIMITS

6.1 Abbey Fuelcards reserves the right to call for security (whether in the form of a banker's guarantee, personal guarantee, deposit or otherwise) in respect of Card transactions and any other sums due to Abbey Fuelcards.

6.2 The provision of security shall not affect the Principal Cardholder's liability under these Terms and Conditions.

6.3 If security is not provided on request or expires or ceases to be valid for any reason then, without prejudice to Abbey Fuelcards' right to recover all amounts due from the Principal Cardholder, Abbey Fuelcards may terminate this agreement immediately on notification to the Principal Cardholder.

6.4 Abbey Fuelcards shall impose and notify to the Principal Cardholder a Financial Limit on the use of the Cards and if any applicable financial limit is exceeded then, without prejudice to Abbey Fuelcards' right to recover all amounts due from the Principal Cardholder, Abbey Fuelcards may terminate this agreement immediately on notification to the Principal Cardholder.

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9.7 If the direct debit mandate given by the Principal Cardholder to Abbey Fuelcards is cancelled for any reason Abbey Fuelcards may withdraw the use of the Card or Cards either forthwith or at such later date as Abbey Fuelcards shall in its absolute discretion see fit.

10. NO SET OFF

10.1 All payments made by the Principal Cardholder or any credits or refunds due to the Principal Cardholder shall be applied first in settlement of any interest due and secondly by Abbey Fuelcards in its absolute discretion in reduction of any amount due to Abbey Fuelcards on any account whatsoever.

10.2 No set off or counter claim against Abbey Fuelcards shall be made in respect of any claim by the Principal Cardholder or any Authorised Cardholder against a Site and/or Abbey Fuelcards.

11. CARD CHARGES

11.1 It is acknowledged and agreed that the Card Charges shown in the Application have been calculated on the basis that all Cards supplied shall be used and if any are not used Abbey Fuelcards may calculate an amended Card Charge based on the Cards actually in use and apply the revised Card Charges at its absolute discretion.

12. CANCELLATION OF CARDS

12.1 Abbey Fuelcards will cancel a Card if the Principal Cardholder requests cancellation in writing and encloses the relevant Card cut in half.

12.2 Abbey Fuelcards may request the return of all Cards or cancel or suspend all Cards at any time without notice or refuse to reissue replace or renew any Card.

12.3 A request for return, or a cancellation or suspension, is without prejudice to the Principal Cardholder's liability in respect of use of any Cards prior to the actual return of the relevant Card to Abbey Fuelcards cut in half.

13. LOST OR STOLEN CARDS

13.1 If a Card is lost or stolen or remains in the possession of a person who has ceased to be an Authorised Cardholder the Principal Cardholder must immediately notify Abbey Fuelcards Ltd, Abbey House, Stirlings Road, Wantage, Oxon, OX12 7BB, Tel: 01235 775200, Fax: 01235 775225 or at any other address, fax or telephone number as Abbey Fuelcards may specify from time to time and also notify the police of the loss or theft and obtain a crime reference or lost property reference number.

13.2 If notification of loss or theft of a Card is given verbally it must be confirmed in writing within 3 days.

13.3 The Principal Cardholder shall be liable in respect of any use of a Card by any person before notification in accordance with this condition 13. After Abbey Fuelcards has been properly notified and provided that this condition 13 has been complied with in full, the Principal Cardholder shall have no further liability for Card transactions made with that Card other than for Card transactions made by the Principal Cardholder or a person who has ceased to be an Authorised Cardholder where the Principal Cardholder has allowed the Card to remain in the possession of that person.

13.4 The Principal Cardholder shall ensure that no Card remains in the possession of any person who has ceased to be an Authorised Cardholder.

13.5 The Principal Cardholder shall give Abbey Fuelcards all the information in its possession as to the circumstances of the loss or theft and take all reasonable steps to assist Abbey Fuelcards to recover any missing or stolen Card.

14. ASSISTANCE

14.1 Information supplied by an applicant or a Cardholder and/or which relates to a Principal Cardholder's account(s) will be held and processed by computer or otherwise by Abbey Fuelcards to operate the Principal Cardholder's account(s), to confirm, update and enhance Abbey Fuelcards' customer records and for statistical analysis to establish any Cardholder's identity (where required); and to assess the Principal Cardholder's credit status (for this purpose credit scoring techniques will be employed and checks may be carried out with a credit reference agency and a fraud detection system, who will maintain a record of any such enquiry).

14.2 Abbey Fuelcards may disclose data relating to an applicant or a Cardholder and/or the Principal Cardholder's account(s) to (i) a credit reference agency where it may be accessed by other financial institutions to assist assessment of any application for credit made to Abbey Fuelcards and for occasional debt tracing and fraud prevention; (2) to any agent or sub-contractor of Abbey Fuelcards; (3) to any person to whom Abbey Fuelcards proposes to transfer any of its rights and/or duties under the Agreement; (4) to any guarantor or person providing security in relation to a Cardholder's obligations under any agreement with Abbey Fuelcards; (5) to insurance companies for purposes connected with insurance products that relate or might relate to the Principal Cardholder's account(s); (6) to any organisation which endorses the Card; (7) as otherwise required or permitted by law or any regulatory authority and in each case such persons may be located in countries outside the United Kingdom that do not have laws to protect your information. Details of the countries involved will be provided on written request by the Cardholder.

14.3 Whether an application is successful or not, Abbey Fuelcards may use information about any applicant or Cardholder and its account(s) to send the Cardholder information about other goods and/or services offered by Abbey Fuelcards and/or by third parties which Abbey Fuelcards believes may be of interest to the Cardholder. Abbey Fuelcards may also provide details of a Cardholder's name, address and other information as part of a mailing list to third parties to enable them to market goods and/or services which Abbey Fuelcards believes may be of interest to the Cardholder. Cardholders may be contacted about other goods and services by any means (including telephone and e-mail). Any Cardholder that does not wish to receive this information should write to Abbey Fuelcards at the address shown on the most recent Invoice.

14.4 The Principal Cardholder shall immediately notify Abbey Fuelcards of any changes in the Principal Cardholder's address or bank details or any other details contained in the Application. Abbey Fuelcards reserves the right to renew or take up bank references at any time.

14.5 Without prejudice to any other provisions for termination contained in these Terms and Conditions all monies due and owing by the Principal Cardholder to Abbey Fuelcards shall become due and payable forthwith if Abbey Fuelcards or its agent or any information provided by the Principal Cardholder to Abbey Fuelcards is materially inaccurate.

15. TERMINATION

15.1 This agreement may be terminated by either party, at any time, by giving not less than seven days prior written notice to the other party.

15.2 This agreement may be terminated by Abbey Fuelcards with immediate effect and without notice if: (a) the Principal Cardholder is in breach of any of these Terms and Conditions or any other provision of the Agreement; (b) the Principal Cardholder (as applicable) goes into or in the reasonable opinion of Abbey Fuelcards is likely to enter into receivership, administrative receivership, administration, bankruptcy or liquidation or has similar proceedings taken against it or any other event occurs which in the opinion of Abbey Fuelcards may affect the ability of the Principal Cardholder to comply with any or all of its obligations or meet any of its liabilities under the Agreement; (c) any other circumstance arises which gives Abbey Fuelcards a termination right under these Terms and Conditions; (d) if Abbey Fuelcards receives a credit reference (which the Principal Cardholder hereby agrees Abbey Fuelcards may carry out

from time to time on the Principal Cardholder) which in the opinion of Abbey Fuelcards is unsatisfactory; (e) if any direct debit is refused by the Principal Cardholders bank for any reason; (f) if